

How to Identify and Attract the Right Visitors to Your Display

Successful exhibitors know that the competition for attendees' limited time on the exhibit floor is fierce. To get their fair share of booth traffic they use targeted pre-show marketing to get on the right attendees agendas before the show opens.

Consider these exhibition industry facts:

1. The average tradeshow attendee will visit approximately 26 exhibitors.
2. 76% of attendees arrive with an agenda of exhibitors they plan to visit.
3. As many as 3 out of 4 exhibit visits are preplanned.
4. Only 18% of exhibitors utilize targeted pre-show marketing campaigns.

So how do you get on the attendees "must see" list? Here are four steps to fill your booth with qualified attendees at your next Diversified Business Communications show:

Invest 15% or more of your total show budget in pre-show marketing.

The average exhibitor allocates just 6% of their show budget toward pre-show marketing. Don't skimp in this critical area. It's often the difference between a busy exhibit and standing around watching people pass by in the aisles.

Identify who you want to visit your exhibit and build target visitor lists.

Start in-house with your sales team and your distribution channels. Build a list of customers and current prospects you would like to visit your exhibit. Include anyone who has inquired about your products or services over the last 12 months. Ask yourself "What types of companies and what job functions/titles do we want to visit our exhibit?"

Give attendees a compelling reason to visit your exhibit.

Don't just pitch products and services – focus on solving problems, creating opportunities and delivering meaningful value from a visit to your exhibit. Analyze your company, products and services carefully. What is your value proposition? What problems do you solve? What opportunities do you create? What do you do better than your competition?

Use powerful visual images and captivate attendee's interest with provocative benefit and solution focused headlines like: "Slash your downtime by 15%." or "Increase your turns by 20% without increasing your costs." Everyone is interested in solving problems, reducing costs, improving results and getting more value. Tell them specifically how you can help and they will come running to your exhibit.

Use a combination of media to execute an integrated pre-show marketing campaign.

An effective pre-show marketing campaign integrates multiple media to touch prospective visitors at least three times before the show opens. Start with mass media like print advertising and publicity in industry trade publications and show publications like the official show directory. Then, add one-to-one media like mailing personal letters of invitation, postcards and formal invitations and include your show's VIP Registration Ticket. Put the finishing touch on your program with more personal media like email, fax and personal phone calls. To increase response offer a reward for responding like entry into a contest or better yet invite them to your booth to pick-up a free gift.

With a little creative thought, some basic planning and focused execution you can have a booth full of interested and qualified visitors at your next show. All it takes is targeted pre-show marketing.

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